

**Breaking the Barriers
To Health Care**



Building and Sustaining Collaboration

Presented by:

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HCAP Conference
January 21, 2004



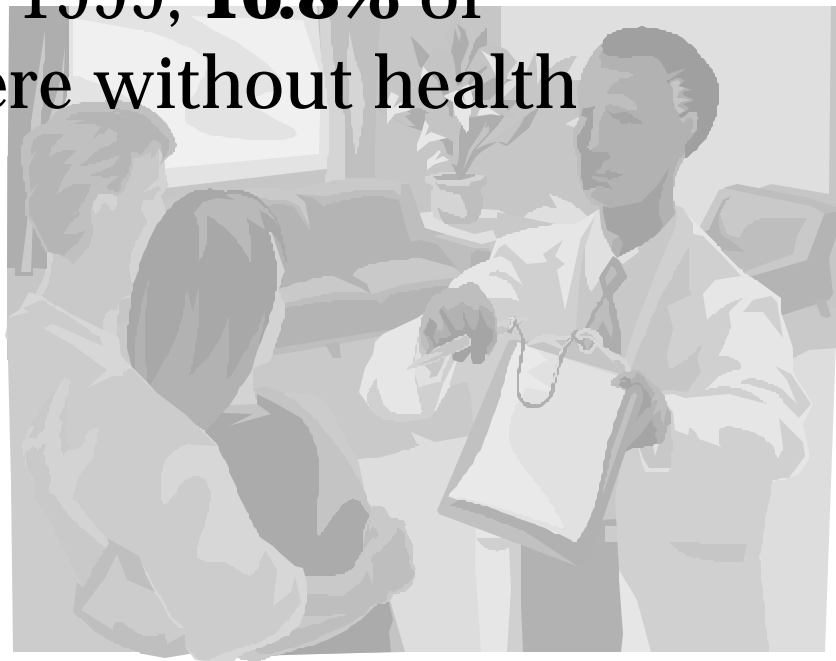
The Situation

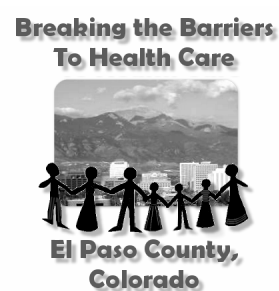
- ❖ Population growth of over 30% between 1990 and 2000
- ❖ A primary care physician to resident ratio in El Paso County of 1:2464 in 1998 (HRSA, 2000)
- ❖ Problems with the original implementation of CHP+
- ❖ A significant number of small businesses and growth in sectors of the economy that have not historically provided health insurance
- ❖ The increasing cost of health insurance
- ❖ More recently, layoffs and downsizing



The Uninsured in El Paso County

- ❖ At the time of the initial application, the *State of the States* Report (2001) indicated that throughout 1999, **16.8%** of Coloradoans were without health insurance.





The Community Access Program (CAP) Grant

- ❖ September, 2001 grantee
- ❖ Community Health Partnership
 - Sponsoring Organization
 - Community based 501C3
- ❖ Dept. of Health and Environment
 - Fiscal Agent
 - Project Manager



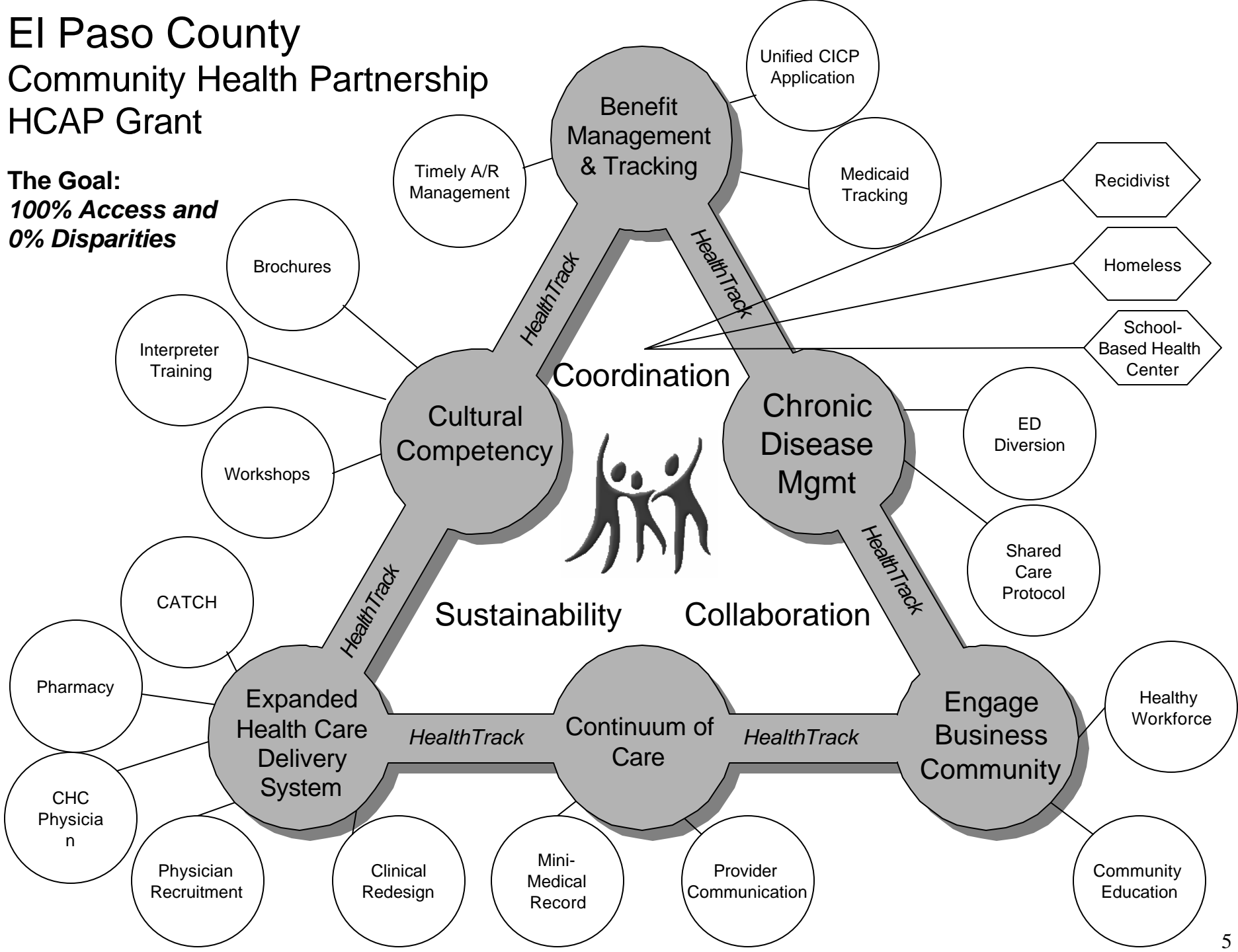
Expected Outcomes of HCAP

- ❖ Increased enrollment in public health insurance;
- ❖ Improved care for the uninsured and underinsured -
 - ✓ timely,
 - ✓ well-coordinated,
 - ✓ culturally appropriate
- ❖ Increased cost recovery

***THE ULTIMATE
GOAL IS FOR OUR
COMMUNITY TO
HAVE
100% ACCESS
AND
0% DISPARITIES!***

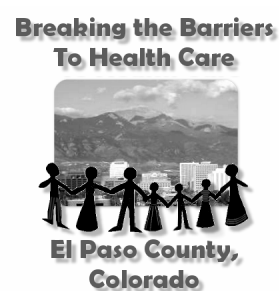
El Paso County Community Health Partnership HCAP Grant

The Goal:
*100% Access and
0% Disparities*



***Community
Health
Partnership,
Inc.***

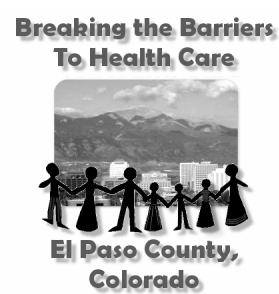
Action through
Collaboration



Multiple Sectors & Cultural Diversity

❖ Members include

- Beth El College of Nursing
- Colorado Springs Dental Society
- Colorado Springs Osteopathic Foundation
- Community Health Centers
- El Paso County Department of Health and Environment
- El Paso County Department of Human Services
- El Paso County Medical Society
- Kaiser Permanente
- Memorial Hospital
- Penrose-St. Francis Health Services
- Pikes Peak Hospice and Palliative Care
- Pikes Peak Mental Health
- Pikes Peak United Way
- SET of Colorado Springs



Shared Vision

❖ **CHP Mission:**

To create and maintain a collaborative community-wide system to support the continuum of health care delivery for uninsured and underserved people in the Pikes Peak Region.

*Bylaws of Community Health Partnership - 1997

What made the difference?

- ❖ A universal issue
- ❖ Recognition that “there is no cavalry on the horizon”
- ❖ A common local solution is the only solution
- ❖ HCAP enabled, fostered and required collaboration



CHP evolved as a result of our HCAP work

- ❖ Trust because of the relationships already in place
- ❖ High profile, well-respected, community advocate helped to mobilize to action
- ❖ Team Learning was promoted
 - HCAP conference attendance
 - Field trips
 - Participation in TA calls





Development of CHP

- ❖ CAP process reinforced importance of partnership & involvement of high-level key leaders. Executive level attendance and commitment.
- ❖ Communication is the key!
 - E-mail communications
 - Briefings about subcommittees
 - Minutes available to all
 - Consistent, regularly scheduled meetings

Development of CHP

- ❖ Strategic relationships cultivated by the CHP chairperson
- ❖ Individual members taking the initiative to build relationships and work together in new ways
- ❖ From information sharing to problem solving to outcomes driven

Behind the Scenes Staff

- ❖ Project Manager
- ❖ Grant Manager
- ❖ Community Health Planner
- ❖ Liaison with CHP
- ❖ Worker Bees

Behind the Scenes Activities

- ❖ “Care & Feeding” of individual partners
- ❖ Numerous interactions with “worker bees”
- ❖ Organizing and consensus building
- ❖ Juggling – don’t let any ball drop
- ❖ Anticipation of problems

Challenges to Successful Coalitions

- ❖ Change in leadership of an individual organization
- ❖ Change in leadership of overall partnership
- ❖ Turf battles
- ❖ Egos – everybody needs credit
- ❖ Redundant communication
- ❖ Communication gaps within organizations
- ❖ Engagement of Elected Officials

Sustaining the Collaboration

- ❖ Planned change
 - Strategic thinking
 - Grow and develop
- ❖ Maintain shared vision
- ❖ Bring in new partners and new \$\$
- ❖ Celebrate successes



Community Access Program, El Paso County, Colorado